

Report Abuse and Takedown Policy

Since Selltm is an online market place and an intermediary as defined by applicable law, Selltm is not obliged to monitor or control the Products being sold on the Platform or monitor or control any other content on the Platform. However Selltm at its discretion and in accordance with applicable law may choose to monitor any Products or other content and may remove any such content from the Platform if Selltm determines in its sole discretion that such content is in violation of Selltm policies or any applicable law.

REPORT IPR INFRINGEMENT

A. Report of Violations of your Intellectual Property Rights

Selltm respects the intellectual property rights of all entities. If you believe that your intellectual property rights have been violated in any manner, please fill out and submit the Notice of Infringement of Intellectual Property Form ("IP Infringement Notice") provided in Clause III below.

B. When you send an IP Infringement Notice (collectively referred to as "Notice(s)")

1. You declare that all statements made by you are true;
2. You acknowledge and agree that we may share your Notice to third parties including the parties involved in the allegedly infringing activities, our group companies, our advisors and other third parties;
3. You agree to indemnify Selltm and its group companies against all claims which may arise in connection with such a Notice being made by You.

C. Once we receive a Notice

1. We will evaluate the contents of the Notice
2. We may take such action as we deem appropriate in keeping with our policies and applicable law which may include, asking further details from you or taking down the content that was the subject matter of Your Notice.
3. To report infringement of trademark/copyright/design on <https://www.selltm.com> [Click Here](#) download the form to provide required information.

REPORT OTHER CONCERNS

A. Report of Violations of Selltm Policy Or Law

If you believe that there is any content available on the Platform which is contrary to Selltm policies or applicable law ("Objectionable Content"), then please notify to the Grievance Officer at the email id provided in Selltm Privacy Policy ("Objectionable Content Notice"). When you send such Objectionable Content Notice, please ensure that your notification contains the following:

1. Your name, email id, phone number and postal address

2. The exact nature of the Objectionable Content (such as whether the Objectionable Content is a Product being sold by a Vendor or Re-seller on the Platform or is a Product review or a Product description)
3. The exact location (including the relevant web page) where the Objectionable Content appears
4. Why do you consider the content to be objectionable?

B. Report of Violations of other concerns

If you believe that any content on our Platform contain any form of objectionable material or information, please inform via email to harshal@selltm.com

1. When You send us an Objectionable Content through Email
 - a) You declare that all statements made by you are true;
 - b) You acknowledge and agree that we may share your Complaint to third parties including the parties involved in the allegedly objectionable activities, our group companies, our advisors and other third parties;
 - c) You agree to indemnify Selltm and its group companies against all claims which may arise in connection with such complaint being made by You.
2. Once we receive the complaint
 - a) We will evaluate the contents of the Notice
 - b) We may take such action as we deem appropriate in keeping with our policies and applicable law which may include, asking further details from you or taking down the content that was the subject matter of Your Complaint.

Report of Infringement

You can report any infringement by completing the form below. We assure a takedown of any listing that infringes third party IP rights within 1 working day after being satisfied that:

1. Ownership of the intellectual Property has been established.
2. The infringer has been identified through proof of purchase or any other document.
3. The claim of infringement is based on objective and reasonable basis.

In the absence of the above, we also delists products within 1 working day of compliance with any directions or order passed by court or any other relevant authority. We strongly condemn counterfeiting and infringement of IP rights. We prohibit sale of such products on the Platform and penalise vendors or re-sellers who are found to be selling counterfeits.

We respect a manufacturer's/vendor's/re-sellers right to enter into exclusive distribution agreements for its products. However, violations of such agreements do not constitute intellectual property rights infringement. As the enforcement of these agreements is a matter between the manufacturer and the retailers, it would not be appropriate for us to assist in enforcement activities.

Form

Do you have a Court Order:	<i>(Please tick the relevant answer)</i>
Yes.	Please share a copy of the Court Order
No.	Please share a reason for not having a Court Order / Invoice Copy
Please provide a URL / screenshot of the webpage / listing where the infringing Trademark/Copyright/Design is shown on the Platform:	
Enter comma separated product urls	
My complaint is related to <i>(Please tick the relevant category)</i>	<i>(Please tick the relevant answer)</i>
Trademark concern	Listing contains unlawful use of Trademark
	Listing contains unlawful copy of text
	Listing contains unlawful copy of image
	Listing contains unlawful copy of packaging
Copyright concern	Software is offered for sale in violation of enforceable license agreement
	Listing contains unlawful copy of copyrighted text
	Listing contains unlawful copy of copyrighted image
Patent concern	Listing contains unlawful copy of copyrighted image and text
	Item(s) infringes a valid and enforceable Patent

Design concern	Item(s) infringes a registered Design Right
Please provide your brand name	
Please share the registration status of your IP	<i>(Please tick the relevant answer)</i> Registered - Unregistered - Please share the certificate.
Please provide your contact details <i>(All details are required for successful reporting)</i>	
First Name	
Last Name	
Company	
Address	
City	
Country	
Pincode	
Phone No.:	
Email:	

I have read and accept the statements below, and my signatures at the bottom signifies my assent to the same.

- I am the authorised person for the company who honestly believe that the content(s) described above violate(s) my rights described above or those held by the holder (whose beneficiary I am), and that the use of such content(s) is contrary to law.
- I shall indemnify you against any loss, actions, claims including statutory actions and claims, disputes and costs, arising due to any false and frivolous documents and information provided by me.
- I declare that the information contained in this notification is correct and accurate and that I am the holder or beneficiary of the owner of the rights described above. I am aware that making any false statement in this notification could leave me liable to having civil and, possibly, criminal proceedings initiated against me.

Signature

(Please share a scanned copy of the filled in form to the email id of Grievance Officer, details of which are provided under Privacy Policy)